

Enrolling in Mobile Banking

Step 1– Search Gas & Electric Credit Union your app store. You may need to scroll down a bit until you see the app that looks like the icon to the right.

If you have already enrolled in our new Online Banking, you may simply login using your credentials. If this is your first time logging into our new system, you will need to follow the instructions below.



Step 2– Enter your social security number & email address. You MUST enter the email address associated with your Credit Union account. If any of this information does not match what we have in our system, you will receive an error message.

The screenshot shows the "Online Enrollment" screen with a green header bar containing a back arrow and the text "Online Enrollment". Below the header, the title "Online Banking Enrollment" is displayed. A green button labeled "Enrollment Steps" with a dropdown arrow is positioned below the title. The "Member Information" section includes a blue italicized instruction: "To get started, enter your Social Security Number and Email Address. In order to protect you from fraud, we require that your Social Security Number and Email Address are already on file. Please call the credit union to enroll if you don't have an Email Address on file." There are two input fields: "Social Security Number" with the value "999-99-9999" and "Email" with the value "you@somewhere.com". A green "Next" button is located to the right of the email field. At the bottom, a light blue box titled "Required Information" contains the text: "To enroll online, you will need your Member Number, Social Security Number, Date of Birth and the Email address we have on file."

Step 3– Enter your member number (account number) and date of birth. You will also select a username and password. You *may* be able to use the same username as you have with our previous Online Banking, as long as it is available and fits the criteria.

The screenshot shows the "Online Enrollment" screen with a green header bar containing a back arrow and the text "Online Enrollment". Below the header, the title "Online Banking Enrollment" is displayed. A green button labeled "Enrollment Steps" with a dropdown arrow is positioned below the title. The "Member Number" section has an input field with the instruction "Up to 7 digits, No dashes, No spaces" below it. The "Date of Birth" section has an input field with the placeholder "mm/dd/yyyy" and a calendar icon to its right. The "Select a Username" section has an input field with the instruction "Between 8 and 30 characters, Case Sensitive" below it. The "Enter a Password" section has an input field with the instruction "Between 8 and 30 characters, Case Sensitive, Can only contain letters, numbers and the special characters: '@', '.', '-', and '_'". The "Re-type Password" section has an input field.

Step 4— Once this information is submitted, you will receive a confirmation email from Member Services which will look like the one below. Once you click on the secure link to activate your account, you will be directed into your account information. If you do not see the email, make sure to check your spam folders.

Dear (your name),
 You have successfully enrolled online with username (your username) complete and activate your account, please click the link below:
[Activate Account](#)
 This link is valid for 30 minutes.

Thank you for choosing Gas and Electric Credit Union!

Please note that when you login again, the system will request the last four digits of your social security number for verification. You may change this verification method to either SMS verification or you may create a different challenge question. To adjust these settings, once logged in, go to General and Account Preferences.

& YOUR NAME HERE	
ACCOUNTS	
Messages	Messages from GECU.
Account Overview	This will list all of your account information.
Mobile Alerts	Set up to receive alerts via text message.
eStatements	Sign up to receive and view E-Statements.
Cleared Checks	View your cleared checks.
TRANSACTIONS	
Deposit	Make a Remote Deposit.
Transfer	Transfer funds.
Bill Pay	Connect to Bill Pay.
CARDS	
Card Freeze	Freeze and unfreeze your debit card.
LOANS	
Pay Loans	Make loan payments.
Apply for a Loan	Apply for a loan.
Schedule Loan Payment	Schedule a loan payment for later.
GENERAL	
App Settings	Set up Face ID an instant balance features.
Account Preferences	Register your phone, adjust account settings, etc.
Contact Us	Information to contact us, if needed.
Find Branch	Find a branch or shared branch in your area.
Help / FAQ	Get help and view Frequently Asked Questions.
Log Off	Log out of your account.